

Deborah.Easterling

0031.7/12

239165

From: Deborah.Easterling
Sent: Monday, September 10, 2012 1:42 PM
To: 'Andrew Roberts'
Subject: RE: Protest_Letter

Dear Mr. Roberts,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

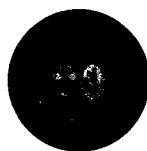
From: Andrew Roberts [<mailto:aroberts@sensafe.com>]
Sent: Monday, September 10, 2012 10:20 AM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

MAIL / LMS
PSC

10/10/12



Email form to: contact@psc.sc.gov

* Required Fields

Date: * 9/10/2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Andrew James Roberts

Mailing Address * 2030 Manila Bay Lane

City, State Zip * Tega Cay, SC 29708 Phone * 484 758 0050

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of TCWS that is dissatisfied with TCWS' demands of a higher rate. The claims for said rate increases do not meet the claimed facts and justifications, as noted by the below letter written by Mayor of Tega Cay, George Sheppard and published in the Fort Mill Times:

<http://www.fortmilltimes.com/2012/09/04/2175435/make-your-voice-heard-on-proposed.html>

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The demanded rate increases by TCWS are instilled in bad business practice. The repercussions of insufficient financial controlling of a company should not be leveled by harming the consumer. A protested stance is not only necessary to protect the consumer from such gross mistreatment, but also to highlight the business' need for better financial management and forecasting.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Yes